

**RESPONSIBLE AUTHORITY:** Facility Directors are responsible for ensuring the implementation of this visitation policy and have the authority to make a determination on a case-by-case basis if the level of visitation required by an individual admitted to a state facility (resident) needs additional review.

**Live Visitation:**

1. A visitation request form will be completed at the facility by residents a week in advance. This form now includes cell phone number and email address (This contact information is necessary in case visitation needs to be canceled).
2. All visitors must be screened at the time of entry for COVID-19 utilizing a COVID-19 screening questionnaire, taking into consideration the recommendation provided by the Centers for Disease Control (CDC) and/or the Virginia Department of Health (VDH).
3. Visitors who screen positive based on the COVID-19 screening questionnaire or have demonstrated symptoms will be unable to visit.
4. All visitors are required to wear appropriate face coverings (covering both the nose and mouth) during the duration of the visit, regardless of vaccination status of the resident or their visitor.
5. Movement of visitors in the facility is restricted.
6. Visitation may occur only in areas designated by the facility.
7. Visitors should go directly to the designated visitation area.
8. Visitors who are not able or willing to comply with the facility's requirements for infection control including COVID-19 screening, wearing a face covering, maintaining proper hand hygiene, maintaining social/physical distancing, and limiting physical contact may be restricted from visiting.
9. Designated visitors who violate facility requirements may also be restricted from visiting.
10. Live Visitation sessions will last 45 minutes.
11. Visitation will be limited to 2 visitors per resident, which may include 1 child when accompanied by an adult.
12. Days/times of Live Visitation will be: Monday (3:30 pm – 5:15 pm), Tuesday (3:30 pm – 5:15 pm), Friday (1:00 pm – 2:45 pm), Saturday (1:30 pm – 3:15 pm), and Sunday (1:30 pm – 3:15 pm).
13. Visitors are at their own risk due to potential COVID-19 transmission.
14. Live Visitation is subject to change/cancellation, at the discretion of the Facility Director in coordination with the Department of Behavioral Health and Developmental Services (DBHDS), due to: community COVID-19 transmission rate, staffing availability, presence of positive COVID-19 cases at the facility, as directed by the VDH.

**Virtual Visitation:**

1. A visitation request form will be completed at the facility by residents a week in advance. This form now includes cell phone number and email address (This contact information is necessary in case visitation needs to be canceled).
2. Virtual (computer assisted) Visitation will occur for residents unable to participate in Live Visitation and for those long distance visitors who choose to use Virtual Visitation.
3. Virtual Visitation sessions will last 45 minutes.
4. Visitors must follow all Virtual Visitation rules: no unruly or inappropriate behavior; not overly loud to allow other visits to occur
5. Inappropriate behavior by visitor or resident may terminate the visit
  - a. Inappropriate behavior by the visitor might also restrict future visitation.
6. Days/times of Virtual Visitation will be: Monday (3:30 pm – 5:15 pm), Tuesday (3:30 pm – 5:15 pm), Friday (1:00 pm – 3:45 pm), Saturday (3:30 pm – 4:15 pm), and Sunday (3:30 pm – 4:15 pm).
7. Virtual Visitation is subject to change/cancellation, at the discretion of the Facility Director in coordination with DBHDS, due to: staffing availability and/or presence of positive COVID-19 cases at the facility.